

| | Risk assessment name | Signbox Covid Secure Risk Assessment | Assessment type | General |
|-------------|----------------------|--------------------------------------|------------------|------------------------|
| d d | Assessor name | Georgia Godden | Affected site(s) | Signbox Ltd (TW20 8RB) |
| 3 2 1 | Assessment date | 01/06/2020 | Review period | Annually |
| 1 / 3 | Approved by | Georgia Godden | Review date | 01/06/2021 |
| m 16 | Approved date | 01/06/2020 | Reference | SIG860036 |

| Workspace(s) | Description |
|--------------|--|
| | Signbox Ltd - Units 1, 2 and 3 Egham Business VillageDue to the emerging evidence and changes to Government Guidance, it is vital that the most up to date guidance is referred to. This can be found at: https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19It should be noted that wherever possible people should still be encouraged to work from home.This risk assessment sets out the controls that will be in place for the workplace and work activities in order to reduce the risk of the transmission of the Covid-19 virus and demonstrate that the organisation is Covid-Secure. |

| Hazard | Who could be harmed and how? | Existing controls | Risk rating (L x S) |
|--------|------------------------------|-------------------|------------------------|
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| Location of Covid-19 A result of exposure to Covid-19 whilst cleaning work areas | All staff Cleaners How? Cleaning areas where Covid-19 may be present may lead to exposure to the virus. However- the cleaning of all areas correctly will reduce the risk of transmission overall. | Appropriate Disinfectant Products Used In Line With COSHH Assessment. Appropriate disinfectant to be used in line with the COSHH assessment - this will be communicated to staff. The product will be used in line with instructions for use and dilution rates and appropriate PPE provided and worn where indicated. Disposable cloths will be used where possible to reduce transmission. Cleaning Of Premises Before & After Work Commences Assessment of cleaning requirements will be carried out prior to premises opening and appropriate cleaning will take place. Employees must ensure that their work stations are cleaned before and after work with the provided surface spray's. Increased Cleaning Frequency Of Cleaning Throughout Site Increased cleaning regime in place throughout site. Particular focus on commonly touched areas, equipment, surfaces and common shared areas. | 2 x 5 10 Medium |
|--|--|--|-----------------------|
| 2. Hygiene Control | All staff, Contractors, Members of the public Visitors | Employees Advised To Wash Clothing After Work Unless assessment of other risks deems necessary- employees will change clothing at home not at work in changing rooms and will be advised to launder clothes as soon as possible in the event of any contamination of clothing. | 2 x 5 10 |

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| Poor hand hygiene and respiratory hygiene control may lead to an increase in surface contamination. | How? Increased risk of surfaces becoming contaminated with pathogens including Covid-19 leading to spread of infection. | | Increased Hand Washing Facilities Provided Increased hand washing facilities provided throughout the site including at entrances, exits, different parts of the building and common areas. Where this is not possible sanitiser will be provided. | Medium |
| | | | Signs And Posters In Use To Remind To Practise Good Hygiene Relevant posters and signs displayed to remind employees of the need to wash hands for at least 20 seconds on a frequent basis. Also signs to remind employees to practice good respiratory hygiene - catching of coughing and sneezes and correct disposal of tissues followed by hand washing. | |

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| | | Use Of Face Coverings If employees choose to wear face coverings then they will be supported in the workplace. Face coverings are not classed as PPE however advice will be given to employees on the correct use. Wash your hands thoroughly with soap and water for 20seconds or use hand sanitiser before putting a face-covering on, and after removing it. When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs from your hands. Change your face covering if it becomes damp or if you've touched it. Continue to wash your hands regularly. Change and wash your face covering daily. If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste. If you wish to use a Face Mask, you must provide this yourself. Signbox will only issue you a Face Mask for Operational purposes. | |

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|---|--|---|------------------------|
| 3. Attendance And Movement Of People In The Workplace -The attendance of people in the workplace where working from home is not possible will increase the number of people in the premises which may increase the risk of Covid-19 transmission. | All staff, Contractors, Members of the public Visitors How? Where more than 1 person attends work not from the same household increases the risk of transmission of the Covid-19 virus. | Controlled Movement Of People Throughout Workplace Use of one way systems, separate entrances and exits to reduce the number of people at cross over areas and pinch points. Monitoring and regulation of higher traffic areas such as corridors, turnstiles etc. Use of signs and markings to indicate the direction of movement and 2m distances in place where appropriate. Use of drop-off points and transfer zones to allow resources to be shared without direct contact with people. Emergency Plans Updated And Communicated People do not have to adhere to the 2m social distancing where there is an emergency such as fire, an accident or a security threat or break in and the risk to safety is imminent. Those assisting others in emergencies should ensure they carry out stringent hygiene control afterwards including thorough hand washing. Employee Will Work From Home Wherever Possible Where possible employees will work from home. | 2 x 5 10 Medium |

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|--------|------------------------------|------------|--|--|--|--|--|
| | | | Information, Instruction and Training Employees consulted on risks and contr | | | | |
| | | | Staff communicated with on a regular ba controls. | asis on changes to hazards and | | | |
| | | | Employees receive training through the announcements and toolbox talks. | use of training courses, posters, signs, | | | |
| | | | Minimal Employees To Attend | Pro-active Monitoring In Place | | | |
| | | Ť Ť | The Workplace Work organised so that minimal people are required to attend the workplace - where it allows work to be carried out safely whilst supporting social distancing. | Pro-active monitoring in place to ensure that staff are adhering to controls and that control measures are adequate and effective. | | | |
| | | | Remote Workers Adequately Supported | Restrict Movement Of People Throughout Site | | | |
| | | | Adequate work equipment will be provided to remote workers. | Employees discouraged from carrying out non-essential trips within the site - use of phones or | | | |
| | | | Regular contact will be made with remote workers so arrangements are adequate to support their physical and mental well being. | radios to communicate with others. | | | |

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| | | Signage In Place To Remind Employees Of The Controls Posters and signs to be used to | |
| | | remind employees of the requirement to adhere to social distancing, to wash hands frequently and to practice good respiratory hygiene (coughs and sneezes). | |
| | | Staggered Shift Patterns Shifts and working patterns organised to reduce the number of persons on site at any one time and also staggered to reduce the number of people arriving and leaving to prevent cross over. | |
| | | Cohorts or Teams to be fixed where possible to prevent mixing of different people on shifts. | |
| | | Touch-based Devices Disabled Where Possible | |
| | | Where this does not introduce further hazards, touch-based controls/access/security devices will be disabled. | |
| | | For machines/ equipment that relies on touch screen - this will be limited to as few people as possible with increased cleaning carried out before and after use and hand hygiene practised before and after use. | |
| | | Use Of Outside Spaces For Breaks Where Possible | |
| | | Safe outside places will be available for breaks- with social distancing in place through layout and use of signs and markings. | |
| | | Monitoring of these spaces to be carried out to ensure adherence to social distancing. | |

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| | | | Ventilation On Site Increased As Much As Possible. | |
| | | | Windows and doors opened as much as possible to increase ventilation in all workspace. | |
| | | | Use of extraction fans may be used to increase ventilation. | |
| | | | Adjustments to be made to ensure adequate ventilation remains in place. | |
| | | | Fire doors will not be propped open. | |
| | | | Guidance on use of Shared Air Condition will be taken with a competent engineer. | |
| | | 0 | Vulnerable Persons Protected Further assessment of the specific risks will be carried out on a case by case basis. | |
| | | | Those classed as clinically extremely vulnerable are advised not to work outside of the home . | |
| | | | Those classed as clinically vulnerable are advised to work 2m away from other persons where they cannot work from home. | |
| | | | Working Away From Home Strictly Assessed And Controlled Where it cannot be avoided and working away from home must be carried out it will be ensured that accommodation will meet Government Guidelines and be recorded centrally along with the assessment of any additional risks and controls required. | |

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| | | Workspaces Organised To Support Social Distancing Work equipment and work activities organised to separate employees to allow for social distancing. Use of markings to support social distancing. Use of protective screens between people to be used where possible. Job rotation to be reduced where possible to prevent shared use of machines or equipment. | |
| | | Workstations (office areas) Will Be Organised To Support Social Distancing Workstations will be arranged so that social distancing can be adhered to. Hot-desking will be prevented where at all possible- if this is not possible thorough cleaning will take place before and after use and use of own peripherals such as mouse and keyboards. Where social distancing cannot be maintained further controls will be in place: Increased cleaning of surfaces and hand hygiene measures. Reduced Time spent in proximity Use of protective screeens. Workstations organised so not working face to face. | |

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| 4. Social Distancing Guidelines Cannot Be Met -Activities, where social distancing cannot be followed in full, may lead to increased risk of the transmission of the | All staff How? Being in close proximity may lead to increased risk of the spread of the Covid-19 virus. | | 1.Increased Cleaning Carried Out Increased cleaning of surfaces where people are operating within the 2m social distancing to be carried out. Processes to be paused where possible to allow for increased cleaning. | 3 | 2.Increased Handwashing Carried Out Provisions will be made in order for people to be able to wash their hands more frequenlty- including before and immediately after carrying out tasks where social distancing has not been maintained. | 5 x 7 35 High |
| virus due to being in close proximity. This includes entrances, exits and common areas as well as work activities. | | | 3.Time Spent Within 2m To Be Kept To A Minimum The time where persons are within 2m will be kept to as short a time as practicable possible. | | 4.Physical Barriers or Screens In Use To screen people from each other physical barriers or screens will be used and cleaned frequently. | |
| | | | 5.Employees To Avoid Face To Face Work Where Possible Where possible employees will work side by side or back to back to avoid working face to face. | İ -İ | 6. Teams / Partners / Cohorts Will Be Kept Fixed Where Possible To reduce the number of different people working within the 2m fixed teams and partners will be place where at all possible to reduce the level of possible transmission | |

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| | | Solution Solution< | |
| | All staff, Contractors Visitors | Appropriate First Aid Provided Casualties treated by first aider until emergency help arrives. | 4 x 6 |
| 5.Individuals Displaying Symptoms | How? An individual could | It is important that you do not put yourself at risk, if you are uncomfortable providing any first aid treatment wait with the casualties until help arrives. | |

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| - Coronavirus reportedly spread through exposure or | develop symptoms of Covid-19, which | | Cases Recorded and Investigated. Records maintained of those who are isolating or who develop symptoms at | Medium |
| contact to cough droplets. People at work developing on- set of symptoms within the | includes a high/raised temperature, a new/continuous cough | 0 | work. | |
| workplace. | or loss of sense of taste or smell which | | Investigations carried out if the transmission could be work-related in the event it needs to be reported under RIDDOR. | |
| | may lead to increased risk of transmission of Covid-19. | | Appropriate risk assessments and work activities reviewed to ensure there are effective controls or if any changes are required. | |
| | | Employee Not To Return To Work And Should Self-Isolate | | |
| | | \bigcirc | For those displaying symptoms of a high or raised temperature or new/persistent cough, isolation should be exercised immediately, ensuring Line Management are informed. | |
| | | | Should individuals live with those displaying symptoms, they should isolate for 14 days. If by themselves, 7 days. | |
| | | | Employee To Go Home Immediately | |
| | | S | The employee will be sent home directly from work and maintain social distancing to do so. | |
| | | | If they require someone from their household to come and pick them up - they will wait in an isolated room away from anyone else until they are collected. | |
| | | | This area will require thorough cleaning afterwards in accordance with the guidance. | |
| | | | They should then self-isolate in accordance with guidelines. | |

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| | | Good Hand Washing/Hygiene Procedures Observed Staff should be carrying out regular hand washing for at least 20 seconds using soap and water or use of a sanitiser if this is not available. Following cleaning an area after a symptomatic person the hands should be | |
| | | Waste Disposed Of With Care With Local Guidelines. Any waste from areas where symptomatic people have worked- including the PPE and cleaning items that have been used will be double-bagged and labelled and disposed of 72 hours with normal collection arrangements - or if test results come back negative where applicable. | |
| | | If unable to store the waste then arrangements for clinical waste collection will be made. | |
| | | Will Follow Government Advice On Testing And Tracing Will follow the relevant protocol for booking a Covid-19 test and any subsequent tracing and isolation that should follow. Work Area Cleaned Thoroughly Using Disinfectant Following Guidelines. Staff will be trained in the effective use of PPE to ensure it offers the correct level of protection. | |

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|--|--|--------|--|---|-----------------------|
| Coming To Work And Leaving Work - Sharing of a vehicle to, from work or use of public transport may lead to an inability to maintain social distancing. | All staff, Members of the public How? Exposure to the virus due to inability to maintain social distancing leading to potentially contracting the virus. | | Safer Travel Supported Car sharing with people from different house Alternatives such as walking and cycling will facilities. Use of Public Transport will be discouraged. Shifts Staggered Where at all possible shifts will be staggered to allow employees to travel outside of rush hours as well as avoiding cross overs of shifts. | be supported with increased | 2 x 5 10 Medium |
| Common Areas (Including Kitchen and Welfare Facilities) - Due to areas being frequently utilised by all staff, the potential for infection is increased. This includes stairwells, waiting areas, seating areas as well as toilets, changing room and kitchen areas. | All staff, Contractors Visitors How? Common areas may restrict distancing of 2+ metres at any one time. Due to heavy foot fall, surfaces may be touched more frequently and individuals may cross paths more often. | | Access To Toilets / Showers/ Changing R Restrictions on the number of people using social distancing. Use of markings and posters to indicate the Graphics & Admin/Accounts must only use Sales & Artwork to only use Toilets in Unit 2. Workshop & Installs (including Subcontractor Artwor | facilities at any one time to allow for social distancing requirements. toilets facilities in Unit 1. | 2 x 5 10 Medium |

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| | | Break Times Staggered And Employees Remain On Site Employees to remain on site where possible during breaks. | |
| | | Break times to be staggered to prevent the gathering of people. | |
| | | Canteen Facilities Restricted Canteen and kitchen access restricted to limit number of people permitted at any one time. | |
| | | Employees encouraged to bring in own food to avoid the need to use facilities. | |
| | | Employees must only make beverages and food items for themselves. | |
| | | Increased Frequency Of Cleaning Of Toilets / Changing Rooms and Kitchens. | |
| | | Increased cleaning of the welfare facilities will be carried out on site- especially portaloos are if in use. | |
| | | Increased frequency of cleaning of kitchen facilities to be carried out. | |
| | | Employees to clean kitchen items before and after use - YOU MUST ENSURE THAT YOU DO NOT LEAVE ITEMS IN THE SINK, THESE MUST BE PLACED IN THE DISHWASHER. EMPLOYEES FOUND TO BE IGNORING THIS RULE, WILL FACE DISCIPLINARY ACTION. | |

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| | | Numbers Of People In Common Areas Managed. Individuals using common areas will be kept to a minimum at all times and social distancing will be strictly adhered to. Regular Cleaning Of Common Area And Touch Points. Common areas where people pass through are to be cleaned frequently but specific attention to be paid to areas where people spend more time or common touchpoints. | |
| | | These will be cleaned more intensely/frequently. The appropriate disinfectant will be used in line with the COSHH Assessment and the correct PPE worn which will be disposed of correctly. Disposable cloths will be used where possible to reduce transmission. | |
| Handling Items, Materials And Using On-Site Vehicles. - Employees occupying work vehicles at the same time or shared use of common vehicles/plant or equipment. | All staff How? Inability to maintain social distancing or coming into contact with contaminated surfaces may lead to contraction of the Covid-19 virus. | All Items To Be Cleaned Regularly Inbetween use by different operators the equipment will be cleaned with an appropriate cleaning product. Focus will be given to commonly touched areas such as handles, dials etc. Good Hand Washing/Hygiene Procedures Observed Before and After Use All employees to wash hands for 20 seconds with soap and water or use sanitiser, before and after handling any equipment or materials or before and after using the vehicles. | 2 x 5 10 Medium |

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| | | Mitigation Of Risk For Employees Travelling And Working Together Workplace transport such as work vans, pool cars and company cars, will have limited persons permitted. | |
| | | Seats will be left empty to allow for social distancing where possible. | |
| | | Pairs or teams to be fixed to reduce the number of people mixing. | |
| | | Passengers to sit as far away from each other and avoid sitting face to face. | |
| | | Windows to be kept open during travel to improve ventilation. | |
| | | Non-essential Travel Prevented Journeys will not be made where at all possible and work carried out remotely. | |

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| | | Vehicles Not Shared Where At All Possible Where the job permits, vehicles will not be occupied by more than one person at any one time. Where possible the same person will use the same vehicle and not swap with other drivers. If vehicles are to be used by different people at different times then they will be cleaned before and after each use. Vehicles taken home by employees will be cleaned before the next person uses it. | |
| Managing Customers, Visitors and Contractors Coming To Site. - Tradespeople, couriers, deliveries, contractors and other visitors such as customers attending site for work purposes. | All staff, Contractors Visitors How? Transmission of Covid- 19 between visitors to site and employees. | Access To Welfare Facilities Controlled Access to welfare facilities is strictly controlled with increased cleaning carried out and use monitored. All Visitors To Site To Be Pre-Arranged And Times Staggered Non-essential visitors/contractors /customers to be requested or permitted on site. No unauthorised visitors to be permitted on site- they will be turned away until correct arrangements made. Visitors to be allocated specific time slots and staggered to reduce the number of people on site. | 3 x 5 15 Medium |

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| | | Delivery Drivers To Remain In Vehicle Where Safe Where there is no risk of drive- aways and is safe to do so, drivers will wait in vehicles until required. Documentation Issued Electronically Where Possible To reduce the need to exchange paperwork and other documents, the information will be exchanged electronically instead where at all possible. | |
| | | Good Hand Washing/Hygiene Procedures Observed By Employees Employees to wash hands for 20 seconds with soap and water regularly and have access to sanitsier where this is not possible- before and after any interaction with others. | |
| | | Increased Cleaning Regime In Place For Touch Points And Interfaces. Increased cleaning of areas where there are interactions with others not from the workplace will be carried out. This includes waiting areas, handles, handrails, counter tops, re-usable delivery crates. | |
| | | Information Communicated To Visitors Prior communication issued to expected visitors to site through phone, email or website. Information signs displayed at visitor arrival areas to make procedures clear. | |

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| | | | Managed Entry The number of people permitted inside the effective social distancing. There will be the use of effective queue ma | | |
| | | | where necessary, The entrance/ exit points for contractors/ v employee areas where possible to minimis Protective Interface | • | |
| | | 1-1 | Established Use of markings, signage and potential use of screens (existing or temporary plexi-glass) to provide a barrier between a visitor to site and employee. | Encouraged Where possible remote communication with visitors, customers and contractors will be used rather than attendance on site. | |
| | | C | Revised Pick Up and Drop Off Procedur Designated areas with clear signage in pla workforce. | | |
| | | | Revised delivery / collection methods to re such as bulk drop-offs and pick-ups to rec | uce frequency of visitors. | |
| | | | workforce. Revised delivery / collection methods to re | duce the number of visitors to the site luce frequency of visitors. | |

| Hazard Who could be harmed and how? Existing controls Risk ration (L x) | rating x S) |
|--|----------------|
| Sanitiser Available At Visitor Interfaces. Sanitiser available at locations where contractors / visitors will present to employees. Supervision On Site | |
| Where contractor tasks are required to be supervised- social distancing will be maintained. The host person on site will be aware of their responsibilities to support social distancing and informing the contractor of their requirements. | |
| Visitor Records Maintained Records of those who have attended site to be maintained where possible. | |
| Waiting Area For Visitors / Contractors Well Managed Any waiting area for people on site will allow for adequate social distancing in the seating arrangements. | |
| Use of signs and markers and announcements to remind any visitors of the requirements. | |
| Entry to waiting area restricted if the number of people will restrict the ability to socially distance. | |
| People may be turned away until a more suitable time is available where social distancing can be managed. | |

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| Meetings People coming together in close proximity to attend meetings. | All staff, Contractors Visitors How? Increased risk of transmission of Covid 19 | Meetings Carried Out Remotely Where Possible Meetings To Be Held In Well Ventilated Locations Where possible meetings will be carried out remotely to avoid the need for people to come together. Meetings to be held outside where possible. If not then meetings will be held in well-ventilated rooms where windows or doors can be open or use of extractor fans to support ventilation. | 2 x 5 10 Medium |
| | | No Sharing Of Equipment Permitted No items are to be shared at any time during the meetings such as pens, computers etc. Sanitiser To Be Provided As well as handwashing before and after the meeting, hand sanitiser will be provided for use for meeting participants. | |
| | | Social Distancing To Be MaintainedAll participants to be reminded prior to meeting of the need to adhere to social distancing at all times.Desks and chairs will be arranged to support social distancing or meeting will be held stood up.Signs and markings to be used in regular meeting spaces to indicate 2m distances. | |

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|--|---|---|------------------------|
| Shared Workspaces With Other Organisations Sharing of premises with other employers, organisations or contractors. | All staff, Contractors, Members of the public Visitors How? The activities of other people in the premises may lead to variations in the level of controls in place which may increase the risk of transmission of the Covid-19 Virus. | Communication and Cooperation With Others Occupying Premises There will be effective communication between any other employers, organisations or contractors in shared premises to ensure there is cooperation on the controls in place to reduce transmission. Increased Hand Washing Supporting of increased handwashing through the provision of facilities such as additional wash stations or provision of sanitiser where this is not available. | 3 x 5 15 Medium |

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| Working On Customer / Client Sites - Working on another clients site or customer premises | All staff, Contractors, Members of the public How? Lack of control on other sites over the social distancing measures meaning may be exposed to risk of transmission of Covid-19 | Awareness and Training For Employees Employees reminded of how to implement the control measures on other sites and to report any concerns they have. Confirm All Concerned Are Symptom Free On the day of work there will be checks to confirm that the customer / clients and employees are not displaying any symptoms. If any are then the work WILL NOT GO AHEAD and appropriate isolation procedures should be followed by those concerned. Dynamic Risk Assessment Conducted Contact will be made with the customer/ client to establish what control measures are in place and what else needs to be in place. If arrive on-site and are not satisfied control measures are effective or people appear symptomatic then the visit the employee will leave the site immediately and report to the manager. Good Hand Washing/Hygiene Procedures Observed Hands will be washed upon arrival and before leaving the premises as well as after using a tissue to capture coughs and sneezes. Sanitiser may be used in addition or in the absence of soap and water. | 2 x 5 10 Medium |

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| | | Non-Essential Work Is Not Carried Out All jobs will be reviewed to identify if the job is essential to be carried out at this time. Where possible the job will be rescheduled for a more appropriate time. Social Distancing Adhered To Where at all practicable social distancing of 2m adhered to at all times by all people throughout the visit. Use of signs, markers and announcements to remind people of the requirements. | |

Further control measures

None required

Operating procedures

In the context of COVID-19 this means working through these steps in order:

In every workplace, increasing the frequency of handwashing and surface cleaning.

Businesses and workplaces should make every reasonable effort to enable working from home as a first option.

Where working from home is not possible, workplaces should make every reasonable effort to comply with the social distancing guidelines set out by the government (keeping people 2m apart wherever possible).

Where the social distancing guidelines cannot be followed in full, in relation to a particular activity, businesses should consider whether that activity needs to continue for the business to operate and if so, take all the mitigating actions possible to reduce the risk of transmission between their staff.

Further mitigating actions include:

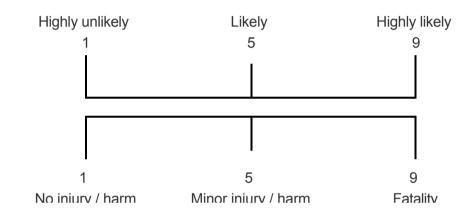
- Increasing the frequency of hand washing and surface cleaning.
- Keeping the activity time involved as short as possible.
- Using screens or barriers to separate people from each other.
- Using back-to-back or side-to-side working (rather than face-to-face) whenever possible.
- Reducing the number of people each person has contact with by using 'fixed teams or partnering' (so each person works with only a few others).
- Finally, if people must work face-to-face for a sustained period with more than a small group of fixed partners, then you will need to assess whether the activity can safely go ahead.

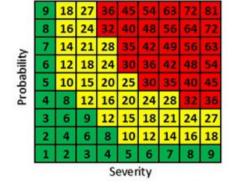
• No one is obliged to work in an unsafe work environment.

Taken From: https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19

Risk rating explanation

Risk ratings are calculated by considering the likelihood of an event occurring along with the severity of the potential consequence should an accident occur. After considering existing control measures, values are assigned to the likelihood and severity from the scales below and these figures multiplied to established the risk rating.





What do your risk ratings mean?

- Risk is categorised as LOW: Look to reduce risk if practicable
- Risk has been categorised as MEDIUM: Begin to plan your action to reduce the risk immediately
- Risk has been categorised as HIGH: Immediate action required to reduce the risk

Assessor's signature: Georgia Godden

Approved by signature: Georgia Godden